

# Real-Time Interface Feb. 2008 Reference Guide



<http://www.appliedsystems.com/PDF/RealTimeRefGuidePL.pdf>

**TS-R = Transformation Station Real-Time Response**  
**TS-B = Transformation Station Bridge**

● = Available for TAM® and Vision™

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S = Scripted Transaction

\* = in Pilot

Real-Time Interface Feb. 2008 Reference Guide		Personal Lines Transactions																		
		Rating										Service Transactions								
		Automobile		Dwelling Fire		Homeowners		Umbrella		Package		Billing Inquiry	Claims Inquiry	Policy Inquiry	ALERTS!	Company Website	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment
Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue											
ACUITY	TS-B	TS-B			TS-B	TS-B				TS-B	TS-B	●	●	●		●				
Adirondack Insurance (OneBeacon Ins Grp)												●-S	●-S	●-S		●-S	●			
ADR (American Driving Record)																				T
AIG Private Client Group	TS-B				TS-B			TS-B											T	
Allied Insurance Company												●-S	●-S	●-S		●-S				
Allstate (Independent Agents)	TS-R											●	●	●		●-S			●	
America First (Liberty Mutual Agy Mkts)	TS-R				TS-R			TS-R		TS-R		●	●	●	●	●-S			T	●
Arbella Insurance Group	TS-B		TS-B		TS-B			TS-B				●	●	●		●				
Assurant Group															●					
Atlantic American Companies																				
Atlantic Mutual												●-S	●-S	●-S		●-S				
Auto Club Group/AAA - Michigan	TS-B				TS-B							●								
Auto Club of Southern California	TS-R				TS-R															
Auto-Owners Insurance	TS-B											●	●	●		●-S	●	T	●	●
Celina												●	●	●						
Central Insurance Companies	TS-B		TS-B		TS-B			TS-B				●	●	●		●	●			
Chubb												●-S	●-S	●-S		●-S	●	T		
Cincinnati Insurance Companies													●			●-S				
Citizens Insurance												●	●	●			●			
Colorado Casualty (Liberty Mutual Agy Mkts)	TS-R				TS-R			TS-R		TS-R		●	●		●	●-S			T	●
Columbia Mutual												●-S	●-S			●-S				
Commerce Insurance Company												●-S	●-S			●-S				
Companion Property & Casualty Group												●	●	●					T	●
Co-Operative Insurance Company	TS-B																			
Deerbrook (Florida ONLY)	TS-B																			
Donegal Companies	TS-B	TS-B			TS-B	TS-B						●	●	●					T	
EMC	TS-B				TS-B							●	●	●		●				
Encompass	TS-B	TS-B			TS-B					TS-B		●	●	●	T*	●	●-S		●	
Farmers Mutual of Nebraska												●	●-S	●-S		●-S				
Farmers Insurance Group	TS-B				TS-B															
Fireman's Fund												●							T	
Foremost	TS-B				TS-B											●-S				
Frankenmuth Mutual	TS-B				TS-B							●	●	●		●	●	T		●
Fremont Mutual	TS-B				TS-B							●	●	●		●	●	T	●	●
General Casualty												●-S	●-S	●-S						
Germantown Mutual												●		●						
Grange Mutual	TS-B		TS-B		TS-R							●	●	●		●	●	T		●
Grange Trustguard Family	TS-B																			
Grinnell Mutual Reinsurance	TS-B											●	●	●					●	
Hanover Insurance Group												●	●	●			●			
Harleysville Insurance Group												●-S	●-S	●-S		●-S				
Hartford Insurance Group	TS-B				TS-B							●	●	●		●				
Hastings Mutual	TS-B				TS-B							●	●	●		●				●
Hawkeye Security (Liberty Mutual Agy Mkts)	TS-R				TS-R			TS-R		TS-R		●	●		T*	●-S			T	
IMT Insurance Group												●		●		●				
Indiana Farmers Mutual												●	●	●						
Indiana Insurance (Liberty Mutual Agy Mkts)	TS-R				TS-R			TS-R		TS-R		●	●	●	●	●-S			T	●
Integrity Mutual	TS-R		TS-B		TS-R							●	●	●		●	●	T		●
Kemper Auto and Home													●	●						
Kemper Insurance Company												●								
LeMars (Donegal Companies)	TS-B				TS-B															
Liberty Mutual Agency Markets	TS-R				TS-R			TS-R				●	●	●	●	●-S			T	●
(The) Main Street America Group	TS-R				TS-R							●	●							
Mercury Insurance												●-S	●-S	●-S		●-S				
MetLife Auto and Home												●	●	●			●			

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Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue										
Michigan Insurance Company										●	●	●							
MMG Insurance	TS-B									T									
Montgomery Insurance (Liberty Mutual Agy Mkts)	TS-R			TS-R		TS-R		TS-R		●	●	●	●	●-S		T	●		
Motorists Mutual Insurance Company										●	●								
Mutual Benefit Group										●-S	●-S			●-S					
National Grange (Main Street America)				TS-R															
New London County Mutual										●	●	●			●				
New York Central Mutual										●		●-S		●					
Ohio Casualty Group	TS-R	TS-R		TS-R	TS-R					●	●	●		●-S		T	●		
Old Dominion (Main Street America)	TS-R																		
OneBeacon Insurance Group										●-S	●-S	●-S		●-S	●				
Peerless Insurance (Liberty Mutual Agy Mkts)	TS-R			TS-R		TS-R		TS-R		●	●	●	●	●-S		T	●		
Pekin										●-S	●-S	●-S		●-S					
Penn National Insurance	TS-R			TS-R						●	●	●		●					
Pioneer State Mutual														●-S					
Preferred Mutual Insurance	TS-B			TS-B				TS-B		●-S		●-S		●-S	●-S		●	●	
Progressive Drive Insurance	TS-B	TS-B								●	●	●							●
Safeco	TS-B	TS-B		TS-B	TS-B					●-S	●-S	●-S		●-S					
Safelite Solutions																T			
Secura										●-S	●-S	●-S		●-S					
Selective	TS-R	TS-B		TS-R	TS-B					●-S	●-S			●-S		T			
Southern Ins Co of Virginia (Donegal Cos)	TS-B			TS-B															
State Auto Insurance Company	TS-B			TS-B				TS-B		●	●	●			●	T		●	
State Fund Mutual Companies										●	●	●					●		
Tower Insurance Company of NY				TS-B								●							
Travelers	TS-B	TS-B								●	●	●							
Trustgard	TS-R		TS-B		TS-R					●	●	●		●	●				●
Unigard (QBE Insurance Group)		TS-R								●	●	T				T	●		
United Fire Group										●	●	●		●					
Utica National Insurance Group										●-S	●-S	●-S		●-S					
Vermont Mutual										●-S	●-S	●-S		●-S					
West Bend Mutual	TS-B			TS-B				TS-B		●	●	●		●			●		
Western Reserve Group										●	●	●							
Westfield Insurance	TS-B			TS-B				TS-B		●	●	●		●	●		●		
Wisconsin Mutual Insurance														●-S					